Reclamation

Form for withdrawing from the purchase contract  
   
Invoice number: ….............................................. ................................................... .....................................  
Name and surname (buyer): …................................................ ................................................... .................  
Address: …................................................ ................................................... ............................................  
Telephone: …................................................ Email: ................................................... ..............................  
Bank account number: …............................................. /................................  
   
In case of a refund to a foreign account, please state the account holder, IBAN and SWIFT code.  
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Returned goods:  
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................................................... ................................................... ................................................... ......  
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Your opinion is important to us. Telling us the reason for the return will help us improve our service. Thank you.  
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What method of processing do you want? (refund to bank account/exchange of goods)  
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Send the goods via the Zásilkovna delivery point as a return shipment with the identifier:91059151  
   
or by Czech Post to the address:  
Lele Design s.r.o.  
Tovární 399  
267 01 Králův Dvůr  
Czechia

Return Policy:  
Use this form only if you want to withdraw from the purchase contract within 14 days from the date of receipt of the goods (according to § 1829 paragraph 1 of the Civil Code). Print the form, fill it in and put it in the shipment together with the returned goods and a copy of the tax document (invoice). Please pack the returned goods well so that they are not damaged during transport. The goods must be returned complete and must not show signs of use. Goods returned to the supplier (seller) on cash on delivery will not be accepted!

Date:…...............................................                                            Signature:….......................................  
   
Lele Design s.r.o., ID: 215 05 527       website: www.lelesisters.com           email: info@lelesisters.com

Dienzenhoferovy sady 1102/1, Smíchov, 150 00 Prague 5  
registered in the commercial register maintained by the Municipal Court in Prague, section C, insert 402963